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EXPERIENCE

* Over All 5+ years of industry experience in Software QA Test Engineer And Client/Server, GUI and Web based applications. Testing, reporting, acceptance, and Agile Scrum methodology.Entertainment
* Strong working knowledge of all stages within Software Development Life Cycle (SDLC) methodologies such as Waterfall and Agile-Scrum.
* Good experience of API, Functional, Unit, Integration, Regression, White-Box, Black-Box, GUI, Back-end, and Browser Compatibility testing.
* Proficient in using Bug tracking and Test management tools like Bugzilla, JIRA, and Quality Center.
* Strong working knowledge of all stages within Software Development Life Cycle (SDLC) methodologies such as Waterfall and Agile-Scrum.
* Experience performing Functionality testing, System testing, User Acceptance testing, and Database testing.
* Experience in Functional testing, Integration testing, Regression testing, Performance testing, User acceptance testing and Verification & Validations.
* Performance testing using Load Runner to test the stability of the application under stress.
* Proficient in analyzing Business requirements, Use Cases to Create and maintain the test plan, Traceability matrix, Manual and Automation Test Scripts, test cases and generating Reports.
* Expert in Test management using HP Quality Centre, MS TFS, MS Testing Center.
* Expertise in Problem solving and Defect Tracking Tools like Quality Center, BugZilla and Rally.
* Experience in back-end testing to query and access Oracle database using SQL
* Involved in design and maintain of Test Plans, Test Cases and Test Scripts using Test Director, Test Manager.
* \Involved in Providing the FRD / Specification Document Review Clarifications to detect the Defects in the Early Stage. Also lead the creation, preparation, and conduct of QUALITY ASSURANCE/verification reviews of software development artifact
* Derived UAT Test Cases based on the FRD and the Test Scripts used for System Integration Testing.

**TOOLS/TECHNOLOGIES / PLATFORMS**

**Bug Tracking Tools:** QTP, Quality Center, HP/Mercury and Rational (RFT and RPT), Test Partner JIRA, ALM

**Web Services:** SOAP web services, RESTFUL web services, WSDL, SOAP UI, P

**Database:** Oracle, Microsoft SQL Server, MS Access, My SQL, DB2, DBA

**Web server:** Microsoft IIS, Apache Tomcat, Oracle WebLogic, WebSphere

**Misc. Software:** Microsoft Office, Win SCP, Secure CRT

**Experience in digital products** Roku, AppleTV, PS3/4, Xbox 360/One, etc. Consoles, Smart TVs

**PROFESSIONAL SUMMARY**

**Verizon, Basking Ridge, NJ                                Mobile Tester Aug-2014-Feb-2016**FiOS Mobile Remote is a FiOS TV feature that lets you turn your mobile phone into a remote control for your TV. You can also flick photos to your TV and carry your FiOS TV Favorites list to any TV within the house. FiOS Mobile Remote includes the following modules, My Remote - Control a FiOS TV set-top box from the mobile device including; changing channels, adjusting volume, managing parental controls, and using DVR functionality such as pause, rewind, fast forward, or record live programming. Verizon worked on application developed for Set-top Box. Also, you can use the mobile device to control the FiOS TV onscreen full QWERTY keyboard to search for TV programming and video-on-demand titles, as well as on some FiOS TV widgets like Facebook and Twitter. My Photos - Photos stored on the device can be instantly transferred from the TV with the touch of a finger. You can flick one picture at a time and see it appear on the TV screen.  
My Favorites - Import your favorite channels currently stored on the set-top-box to the mobile device so you can flip channels from the Favorites list via the handset.  
**Responsibilities:**

* Participated in team meetings and discussions of new product development.
* Involved in Development and Execution of Test Plans, Test Cases & Test Scripts by reviewing the business requirements document, and technical specifications document.
* Tested all modules on Android OS 2.2 and 2.3 on devices like Motorola Droid, HTC Eris, and Galaxy Tab.
* Tested the application on iOS3, iOS4 on devices like iPhone, iPod Touch, iPad.
* Involved in testing STB modules related to the App.
* Involved in Functionality testing, Regression testing and Ad-hoc testing.
* Thorough experience with mobile device emulators for android, iOS, BlackBerry.
* Exposure to using OM and DAC for loading and configuring the STBs.
* Worked in all phases of Black Box (Front End) and White Box (Back End) Testing of the application beginning from the preparation of Test Plan, Test Cases and Test Scripts.
* Recorded, track, resolved Issues for various releases, login bugs and customized reports to monitor the progress of issues with detailed graphs and charts using tools like JIRA and Bugzilla/Created Functional and Created Functional and Integration Testing Folders in Quality Center
* Testing Folders in Quality Center
* Take logs and recorded on different set top boxes, Motorola, DVR, Class A, Class B boxes.
* Used XML schemas to validate XML documents sent or received.
* Performed API testing using the available Ruby test script for devices like Roku and Tivo.
* Documented Test cases corresponding to business rules and other operating conditions using Quality Center.
* Prepared status summary reports with details of executed, passed and failed test cases.
* Tested application builds on set top boxes, Samsung TV on SIT/ Production Environment.
* Execution of performance script which was developed using Ruby on Amazon Cloud (AWS).
* Created Test Matrix to report the progress and status of the testing effort.
* Responsible in providing regular test reports to the management.
* Performed Web Services testing and Validated XML request/response data using SOAP UI.
* Attended weekly defect report meetings and presented progress updates to the Project Manager.
* Test case preparation, execution and report generation for the modules using Quality Center.
* Expertise in analyzing test results and debugging the defects.

**Environment:**  XML, Win runner, Test Director, Windows Roku, AppleTV, PS3/4, Xbox 360/One Professional, SQL, Jira Quality Center, Clear Quest, UNIX, QTP, HTML

**Industry: Online MEDIA Location: NY QA Test Engineer Jun-2012-Jul-2014**Project Description (Browseyou.com): Browseyou.com is a new Social Media Service. The project was designed to offer Socializing with people, enjoying with media services, such as music, movies, games, news and many other entertainments. The key point of this project is that it combines multiple directions;   
**Responsibilities:**

* Reviewed SRS to accurately understand the project
* Wrote test plans, test cases and developed them based on functional requirements and system specifications;
* Performed different types of manual testing such as GUI, Functional, Performance, Backend and Regression testing;
* Followed the Agile methodologies, throughout testing process;
* Extensively used of HP Quality Center (ALM) for test execution, defect tracking and sharing QA related reports with Business Analyst and Developers;
* Detected the bugs and reported them with their severity level and controlled that they had a “Pass” result;
* Created Requirement Traceability Matrix, to make sure that all requirements of each modules are covered with my Test Cases
* Extensively used SQL Server for managing database and making sure Front-end data matches with Back-end data, so as system is safe;
* Validated Client XML using XML notepad;
* Involved in UAT testing, to make sure the application meets client’s expectation
* Worked on Change Control to reach final result and meet business expectation;
* Identify and log defects if/when a test fails, if necessary, using SQL to narrow down the root cause of the problem for efficient investigation by the development team
* Performed Release Validation Testing on the core functionalities to ensure that the products delivered to Production meet the specified Business Requirements for the launch of the application
* Tested whole application, performed system test, checked severity level and verified priority aspects and submitted bug free product;
* Performed cross browser testing on Opera, IE6, Mozilla, safari and cross platform testing on Windows PC, to insure compatibility works;
* Experience in Manual and Automated Functional Testing using tools like QTP UFT and performance testing tools like IBM RPT, HP Load Runner
* Involved in Agile testing of functionalities and methodologies like Scrum
* Used JIRA in conjunction with HP Quality Center to report defects and monitor progress on defect resolution testing on the application.
* Performed Regression testing by executing the scripts developed with QTP.
* Manage and mentor offshore testing team on Agile Testing best practices
* Conducted User Acceptance Test (UAT) with users and customers and wrote issues log based on outcome of UAT.

**Environment:** Jira SOAP UI, Roku, AppleTV, PS3/4, Xbox 360/One, Consoles, Smart TVs Mercury Quality Center ,XML,HTML, Manual testing,

**Caesars Entertainment – Las Vegas, NV QA Test Engineer Sep-2010-Jun-2012** The Project QA Test Engineer Test Plans, Test scenarios, Test cases and Test Scripts.And in different phases of Test effort like Integration testing, Regression testing, and User Acceptance testing. Projects Utilized Agile/SCRUM development methods for defining use-case points,

**Responsibilities:**

* Used Load Runner to execute multi-user performance tests, used online monitors, real-time output messages and of the features of the Load Runner Controller.
* Conducted all tests in the controller by creating virtual users for load, stress and steady state test respectively.
* Experience working in Agile and Waterfall Methodologies
* Responsible writing Test Plans, Test Cases and Test Scripts using manual and automated testing tools from Rational and Mercury Interactive such as test Director, Win runner.
* Worked on SQL statements to check the validity of the backend data.
* Responsible for providing business requirements within an AGILE software development SCRUM environment.
* Extensively created Data Driven Test scripts to read data from text files for testing. Checked for data boundaries/limits, incorrect input of data.  
  Load, Stress & Performance testing of Web Application using Load Runner.
* Experience in developing test plans and strategies and have conducted User Acceptance Testing (UAT) of systems.
* Wrote Modification Requests that showed severity of defects and the priority level that needed to be addressed first using Quality Center.
* Created Microsoft Team Foundation Server (TFS) to queries to help testers locate existing to defects and track defects currently In the defect lifecycle.
* Verification/check points have been implemented such as GUI checkpoints, bitmap checkpoints, text checkpoints and database checkpoints.
* Black Box and White Box Testing were implemented as testing methodology.
* Executed the test cases and test scenarios using HP Quality center (QC).
* Used Quality Center/ALM, JIRA and Bugzilla as defect tracking tools.
* Conducted system testing for applications to ensure requirements are met and defects are managed.
* Create and execute the load/performance/stress scripts to test of the system using HP Load Runner
* Extensively interacted with developers to analyze and resolve the issues that were encountered while testing the application

**Environment**: Agile Scrum Load Runner, UNIX, GUI, UAT, SQL, HP Quality center,XML,